

**Overview** – Fortune Gourmet Specialities Pvt Ltd is a leading distributor and food processing leader for high end packaged food products across India. The company has been in the packaged food business for more than 20+ years and growing at an rapid pace in the last 5-10 years.

**Situation** – Complete operations have been managed across for many years on excel based and Tally accounting software. The company for its growth and strategy required a global quicker application to meet its business roadmap

**Proposed Solution** - MS Dynamics NAV 2016 with complete business process. The Solution was completely implemented for back office operations by CocoonIT with the complete business process study, functional mapping, and custom process development with MS Dynamics NAV 2016 deployment.

### **Benefits**

- Improved Productivity

Complete Process flow mapping and integration has helped in improving the productivity of back end users

- Tracking sales / purchases through Workflows

Workflow's for Approval at multiple stages and escalations to Managers helping in business improvement

- Improved Processes

There is now complete end-to-end visibility into its key business processes from Inventory tracking to Logistics management

- Management Dashboard Reporting

Dashboards have been configured as per Management roles and real time analysis is helping in better view for future business